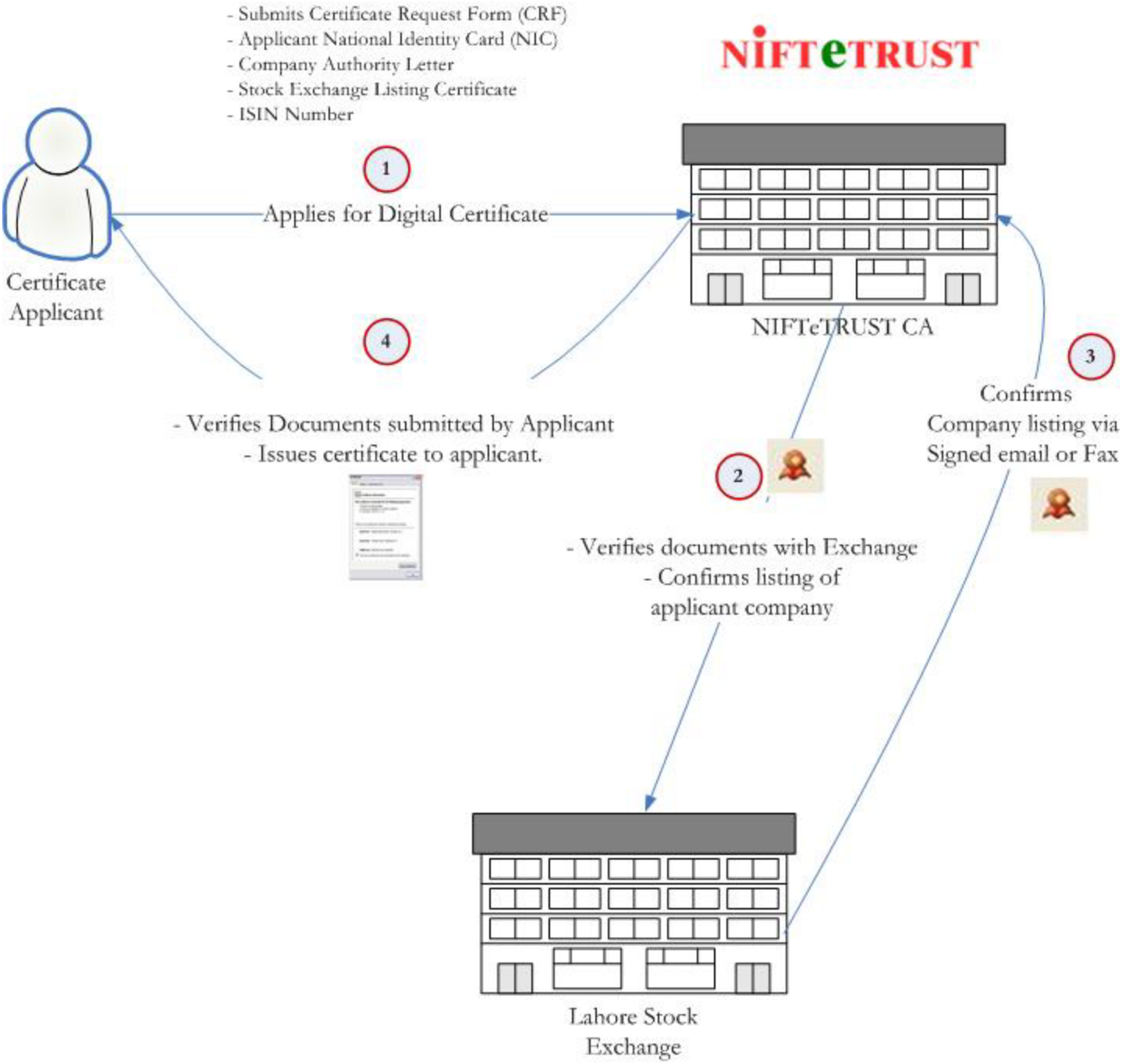Certificate Application Process Details